



TOOL AND EQUIPMENT RENTAL POLICIES A PROGRAM OF SF CLEAN CITY

IDENTIFICATION:

- SF Clean City requires that all renters show proof of identification and current address to be eligible for a Green City Store Tool Rental Membership.

This includes either:

1. A valid California driver's license or identification card OR
2. A government issued identification card AND a current utility bill

SECURITY DEPOSIT:

- All renters are required to submit a credit card (Visa or MasterCard) for guarantee of replacement cost for the tool borrowed if it is lost, stolen or broken.
 1. Replacement costs vary per item if lost or stolen. Green City can provide a list of replacement costs, upon request.
 2. All damaged tools are charged the replacement value.

CLEANING CHARGE:

- Tools and/or equipment are sent out clean and are to be returned clean. A cleaning fee of \$10 will be charged to the customer if the tools and/or equipment are returned dirty.

RESPONSIBILITY:

- Responsibility for rental items remains with the customer from check-out to return.
- All items should be secured and protected from the weather, vandalism or theft.
- Additional charges for replacements are made for missing, damaged or unclean items.

PROBLEMS:

- If you have a problem with any tools and/or equipment, call immediately and we will attempt to issue a new tool if there is one on hand. If one is not on hand we will refund the first day of rental fee.

PAYMENT/ PRICING:

- Prepayment is required on all tools and/or equipment rentals.
 1. Must use the Credit Card on the Rental Agreement for first day's rental.
- We accept cash, Visa or MasterCard and personal checks.
- Final payment (if required) is determined upon tool and/or equipment return.
- At the time of return, any additional fees will be applied for:
 1. Any additional days not already charged
 2. Damaged or lost tools and/or equipment
 3. Cleaning fees (if tools are returned dirty)
- If the tools and/or equipment are returned on time, clean and undamaged, there will be no additional charge.
- If a tool is not returned after 8 days, the rental of the tool will become a sale and you will be charged the rental fee and the cost of the tool.

RENTAL TIME DEFINITIONS:

- All tools are rented for increments of **one day**.
- Tool and/or equipment rental begins on the day of check-out and can be returned by the close of business on the next business day for the daily rate charge. Daily charges accrue for each business day thereafter until the tool is returned.

GREEN CITY STORE HOURS

Monday: Closed

Tuesday: 11:00am to 7:00pm

Wednesday: 11:00 am to 7:00 pm

Thursday: 11:00 am to 7:00 pm

Friday: 11:00 am to 7:00 pm

Saturday: 9:00 am to 6:00 pm

Sunday: 9:00 am to 6:00 pm

**Hours subject to change*

1029 Geneva Avenue, SF CA 94112

(415) 334-8665